Terms & Conditions

Website Use

These terms and conditions ("Agreement") set forth the general terms and conditions of your use of the <u>remueraderm.co.nz</u> website ("Website" or "Service") and any of its related products and services (collectively, "Services").

This Agreement is legally binding between you ("User", "you" or "your") and Remuera Dermatology ("we", "us" or "our").

All terms and conditions are current, although subject to variation from time to time and we reserve the right to vary our terms and conditions for any reason and without notice to users in order to meet business demands and/or comply with any relevant laws. Viewing and using our website on one or more occasions deems that you have read, understood and accepted all of our terms and conditions. If you are unclear or have any concerns about the information contained herein, or require further assistance, please do not hesitate to contact us at the address below. If you do not agree to any of our terms and conditions or with the terms of our Privacy Policy, you should immediately cease your use of our website.

If you are entering into this agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms "User", "you" or "your" shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Website and Services. By accessing and using the Website and Services, you acknowledge that you have read, understood, and agree to be bound by the terms of this Agreement. You acknowledge that this Agreement is a contract between you and Remuera Dermatology, even though it is electronic and is not physically signed by you, and it governs your use of the Website and Services.

Billing and Payments

You shall pay all fees or charges to your account in accordance with the fees, charges, and billing terms in effect at the time a fee or charge is due and payable. If, in our judgment, your purchase constitutes a high-risk transaction, we will require you to provide us with a copy of your valid government-issued photo identification, and possibly a copy of a recent bank statement for the credit or debit card used for the purchase.

In the case of unpaid overdue invoices, after having tried to resolve such a situation direct with you, we will forward your information to the debt collector. We retain the right to charge you any costs associated with the collection of the debt.

Cancellation Policy for Appointments

We understand that sometimes it is necessary for you to change your appointment. Out of consideration for others, we kindly ask that you provide a minimum of 24 hours' notice if you wish to change or cancel your appointment. If insufficient notice is given, a 50% cancellation fee may be incurred and no shows may be charged at full price.

Prohibited Uses

In addition to other terms as set forth in the Agreement, you are prohibited from using the Website and Services or Content:

- a. for any unlawful purpose;
- b. to solicit others to perform or participate in any unlawful acts;
- c. to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances;
- d. to infringe upon or violate our intellectual property rights or the intellectual property rights of others;
- e. to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability;
- f. to submit false or misleading information;
- g. to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Website and Services, third party products and services, or the Internet:
- h. to spam, phish, pharm, pretext, spider, crawl, or scrape;
- i. for any obscene or immoral purpose; or
- j. to interfere with or circumvent the security features of the Website and Services, third party products and services, or the Internet.

We reserve the right to terminate your use of the Website and Services for violating any of the prohibited uses.

Governing Law

We are a New Zealand based Company and supply goods and services within New Zealand, therefore by your use of this website you submit to the exclusive jurisdiction of the New Zealand Courts and our dealings with you are governed by New Zealand Law. If you do not agree to submit to the laws of New Zealand, then you should immediately cease your use of our site.

Copyright

The contents of our website are copyright, and all copyright works are the property of the Remuera Dermatology.

Liability

We will take reasonable care to ensure the information presented in our website is accurate and the opinions given (if any) are fair and reasonable. We cannot and will not be held responsible for errors or misstatements or be liable whether in contract, tort (including negligence) or otherwise for any loss or damage caused (whether direct, indirect, consequential, special, or loss of profits). If you feel any of the information contained on our website is misleading or inaccurate, please bring it to our attention immediately.

Changes to Terms and Conditions

We reserve the right to change these terms and conditions at any time by notifying users through our website

Contacting Us

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